CFG ARENA TICKET GIVEAWAY

OFFICIAL RULES

Rentokil North America, Inc. d/b/a Ehrlich Pest Control ("Sponsor") and Baltimore Arena Company, LLC ("BAC" or "Administrator") invite fans and locals to participate in its CFG Bank Arena Ticket Giveaway (the "Giveaway"), subject to these Official Rules. Participants will enter for a chance to win two (2) tickets to see Doja Cat on November 20, 2026 at CFG Bank Arena (estimated total retail value $376.00 USD).

WHEN IS THIS HAPPENING?

The Giveaway commences at 12:00:00 a.m. Eastern Time on Monday, August 3, 2026 and ends at 11:59:59 p.m. Eastern Time on Monday, August 10, 2026 (the "Giveaway Period").

HOW TO ENTER

To enter, complete all of the following during the Giveaway Period: (1) follow @cfgbankarena on Instagram; (2) like the Instagram post promoting the Giveaway; and (3) complete the entry form at cfgbankarena.com/giveaway, providing your full name (first and last), phone number, email address, and Instagram handle (e.g., @cfgbankarena). Participants must provide all requested information to enter; incomplete or inaccurate entries will not be eligible to win. Entry materials/data that have been tampered with or altered, or mass entries or entries generated by a script, macro, or use of automated devices are void. This Giveaway is in no way sponsored, endorsed, administered by, or associated with Instagram. You understand that you are providing your information to Baltimore Arena Company, LLC and Sponsor, and not to Instagram, Inc. or Meta Platforms, Inc. By participating, you release Instagram, Inc. and Meta Platforms, Inc. from any and all liability arising from or related to this Giveaway.

Alternative Method of Entry (Mail): To enter without following @cfgbankarena or liking the Instagram post, hand print your full name (first and last), phone number, email address, and Instagram handle on a 3" x 5" card and mail it in a stamped envelope with proper postage to Baltimore Arena Company, LLC, Attn: Asa Cornish, 201 W. Baltimore St, Baltimore, MD 21201. Mail-in entries must be postmarked within the Giveaway Period and received before the drawing. Limit one entry per person regardless of method of entry.

By participating in this Giveaway and/or claiming a Prize should you be selected as a Winner, you certify that you are at least 18 years old and a legal resident of the continental United States, and agree to these Official Rules and BAC's Terms of Use and Privacy Policy. You further certify that any guest you select to participate in the Prize (a "Guest") is at least 18 years old, unless the Winner is the parent and/or legal guardian of the Guest, and then the Guest must be at least 10 years old. Void in Florida, New York, and Rhode Island. Your eligibility for this Giveaway is contingent upon these certifications. No purchase or payment is necessary to enter; void where prohibited. Employees, directors, officers, and agents of BAC and its respective parent companies, divisions, dealers, affiliates, subsidiaries, advertising and promotional agencies and suppliers involved in the Giveaway, as well as the members of each of their immediate families (spouse, parents, children, siblings, and in-laws) and persons residing in the same household as such individuals are not eligible to enter or win.

GENERAL CONDITIONS OF ENTRY

Entries in excess of any stated limit, and entries generated by script, macro, or other automated means or any means that subverts the entry process, will be void. Any attempted form of entry other than as described in these Official Rules is void. BAC will determine, in its sole discretion,

what constitutes a valid entry and reserves the right to reject any submission it deems, in its sole discretion, to violate any of BAC's or Sponsor's policies, standards, or practices. In case of a dispute over the identity of an entrant, the entry will be deemed submitted by the authorized account holder of the email address associated with the entry, defined as the natural person assigned to that email address by the applicable Internet access provider, online service provider, or other organization responsible for assigning email addresses for the domain associated with the submitted email address. All materials and entries submitted become the property of Sponsor and BAC and will not be returned or acknowledged. Sponsor and BAC reserve the right to cancel or modify the Giveaway if fraud or technical failures destroy the integrity of the Giveaway, as determined by Sponsor and BAC in their sole discretion, and to award the Prize based on eligible entries received prior to the cancellation.

PRIZE

One (1) winner (the "Winner") will be randomly selected from among the eligible entries to win and be awarded two (2) tickets to see Doja Cat on November 20, 2026 at CFG Bank Arena (the "Prize").

Odds of winning depend on the number of entries received. The Winner may not substitute a cash award in lieu of the Prize. The Winner is solely responsible for paying any applicable local, state, or federal taxes related to this Giveaway, as well as any costs and expenses associated with the Prize. Limit one entry per individual. BAC makes no warranty or guarantee regarding the Prize, express or implied, and the Prize is awarded on an "as-is" basis. By participating in this Giveaway and accepting any Prize, each participant agrees to abide by all applicable laws as well as all policies in force by BAC and/or CFG Bank Arena, including, without limitation, with respect to use of the Prize and attendance at the event. BAC reserves the right to substitute any Prize for a prize of equal or greater value if the original Prize cannot be honored for any reason. BAC further reserves the right, in its sole discretion, to refuse to honor any Prize if too few entries are received or if the participant claiming it is unruly, disruptive, uncooperative, fails to comply with any policies of BAC and/or CFG Bank Arena, or may or does cause damage to any person, property, or the reputation of BAC and/or CFG Bank Arena. The Prize, including any additional restrictions, is at BAC's discretion.

The Prizes are non-transferable and non-assignable, with no cash redemptions or substitutions except at Sponsor's sole and absolute discretion. Sponsor reserves the right to substitute the Prize (or portion thereof) with one of comparable or greater value, at its sole and absolute discretion. Exact seat locations will be determined by Sponsor. The terms and conditions of the tickets awarded as prizes will govern in the event a game, event or exhibition, is not played due to weather, an Act of God, an act of terrorism, civil disturbance, work stoppage or any other reason. All costs and expenses associated with Prize acceptance and use not specified herein as being provided, including but not limited to any lodging, transportation costs, meals, gratuities and other expenses incurred by accepting the Prize are the sole responsibility of Winner. All Prize details are at Sponsor's sole discretion.

ALL PRIZES ARE PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, AND SPONSOR AND BAC HEREBY DISCLAIM ALL SUCH WARRANTIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND/OR NON-INFRINGEMENT. Neither Sponsor nor BAC will replace any lost, mutilated, or stolen Prize. Any portion of the Prize consisting of a gift card or ticket is subject to the terms and conditions imposed by the issuer. Any prizes depicted in point-of-sale, online, television, print, or other promotional materials are for illustrative purposes only.

HOW TO WIN

After the Giveaway Period ends, BAC will conduct a random drawing and select the Winner from the pool of entries on or about Tuesday, August 11, 2026. Winner will be notified by email at the email address provided by the Winner in their entry by no later than Tuesday, August 11, 2026 at 11:59 p.m. Eastern Time. Participants do not need to be present to win; however, Winners must respond to notice from BAC in writing to accept and claim their Prize by no later than 24 hours after being notified (the "Response Deadline"). If BAC does not receive written confirmation that the Winner accepts their Prize by the Response Deadline, such Winner forfeits any right to or claim on the Prize, and BAC may select another Winner in the same manner described above. By claiming or accepting the Prize, Winner certifies that he or she agree to the terms and conditions set forth in these Official Rules.

Sponsor and BAC shall have no liability for any Winner notification that is lost, intercepted, or not received by a potential Winner for any reason. If, despite reasonable efforts, a potential Winner does not respond by the Response Deadline, or if the notification or Prize is returned as unclaimed or undeliverable, the potential Winner will forfeit the Prize and an alternate Winner may be selected by random drawing from the remaining eligible entries. BAC may successively attempt to contact up to two (2) alternate potential Winners in this manner, and if there is still no confirmed Winner after such attempts, the Prize may go unawarded.

Any Prize that is obtained in contravention of these rules or the local, state, or federal law will be deemed void and will not be honored. Prizes may not be sold or transferred. BAC will determine in its sole discretion whether any Prize has been improperly obtained, presented, or transferred.

REPRESENTATIONS AND INDEMNIFICATION

Each and every participant and/or Winner hereby represents and warrants that they have read these Official Rules, are fully familiar with their contents, and agree to abide thereby. The Winner shall be responsible and liable for the actions of any Guest who partakes in the Prize, including any third party to whom the Prize is gifted, sold or transferred. Each participant agrees to indemnify, defend, discharge, release, forever acquit, and hold BAC and its affiliated entities (including third-party partners) and their respective officers, employees, representatives, agents and contractors harmless against any and all demands, claims, actions, or proceedings of any kind, and from any and all injuries, damages, liabilities, costs, and expenses related to or arising out of the participation in the Giveaway, any Prize awarded, or any breach or alleged breach of any of the warranties, representations, or agreements of Participants hereto.

The Winner and any Guest who participates in the Prize in any way may be required by BAC to execute additional forms, releases, and/or waivers as a prior condition to participating in the Prize.

As a condition of receiving the Prize, a potential Winner may be required to execute and return an Affidavit of Eligibility, a Liability Release, and (where imposing such condition is legal) a Publicity Release (collectively, the "Prize Claim Documents"), in addition to any other forms, releases, and/or waivers required by BAC. If a potential Winner fails or refuses to sign and return all Prize Claim Documents within five (5) days of the date of prize notification (or such shorter time as exigencies may require), the potential Winner may be disqualified and an alternate Winner may be selected.

RELEASE OF LIABILITY

Participants agree to obey all applicable laws and regulations and to be bound by the Official Rules of this Giveaway. By participating in this Giveaway, you fully and unconditionally release BAC from 1) all claims for liability arising from or related to your participation in the Giveaway, and 2) all claims related to a participant's acceptance, receipt, possession, loss, and/or misuse of any entry or Prize.

Subject to applicable law, the released parties are not responsible for, and each participant releases them from, any claims arising from: (i) unauthorized human intervention in any part of the entry process or the Giveaway; (ii) electronic or human error that may occur in the administration of the Giveaway or the processing of entries; (iii) any injury or damage to persons or property, including but not limited to a participant's computer, hardware, or software, that may be caused, directly or indirectly, in whole or in part, by a participant's participation in the Giveaway; and (iv) use of any Prize.

In the event BAC is unable to continue the Giveaway or to honor any Prize due to any event beyond its control, including but not limited to technological errors, fire, flood, natural or man-made epidemic of health or other means, earthquake, explosion, labor dispute or strike, act of God or public enemy, satellite or equipment failure, riot or civil unrest, terrorist threat or act, war (declared or undeclared), or any local, state, or federal law, order, or regulation, then subject to any governmental approval that may be required, BAC reserves the right to modify, suspend, extend or terminate the Giveaway and rules.

PUBLICITY

Except where prohibited, participation in the Giveaway constitutes each entrant's permission for the Sponsor and their agencies and designees to use entrants' names, social media handles, photographs, videos, voices and/or any other likenesses for purposes of advertising and publicity in all media now known or hereinafter invented without territorial or time limitations and without compensation or notice.

DATA PRIVACY

The personal information collected through this Giveaway is subject to Sponsor's Privacy Policy. By entering this Giveaway, each entrant agrees that the private or personally-identifying information collected in connection with this Giveaway may be retained by BAC, sold, shared with business partners, or used for marketing purposes. By participating in the Giveaway, you consent to BAC's collection and use of your personal information as described in our privacy policy available here: https://www.cfgbankarena.com/privacy-policy/.

DISQUALIFICATION

BAC and Sponsor reserve the right, in their sole discretion, to disqualify any individual found to be tampering with the entry process or the operation of the Giveaway, to be acting in violation of these Official Rules, or to be acting in an unsportsmanlike or disruptive manner or with the intent to disrupt or undermine the legitimate operation of the Giveaway, or to annoy, abuse, threaten, or harass any other person, and reserve the right to seek damages and other remedies from any such person to the fullest extent permitted by law. No mechanically reproduced, illegible, incomplete, forged, software-generated, or other automated multiple entries will be accepted.

SEVERABILITY AND AMENDMENT

The invalidity or unenforceability of any provision of these Official Rules shall not affect the validity or enforceability of any other provision. In the event that any provision is determined to be invalid, unenforceable, or illegal, these Official Rules shall otherwise remain in effect and shall be construed in accordance with their terms as if the invalid or illegal provision were not contained herein. These Official Rules cannot be modified or amended in any way except in a written document issued in accordance with law by a duly authorized representative of Sponsor.

DISPUTES

The Promotion and these Official Rules are governed by the laws of the United States and the State of Maryland. Each entrant agrees that: (i) except for any Claim subject to binding arbitration under the "Arbitration" section below, any and all disputes, claims and causes of action arising out of or connected with this Giveaway, or any prizes awarded, shall be resolved individually, without resort to any form of class action, and, to the extent any such dispute is permitted to proceed in court, exclusively in the state or federal courts located in Baltimore, Maryland, and each entrant expressly consents to the personal jurisdiction and venue of such courts and waives any objection that such courts constitute an inconvenient forum; (ii) any and all claims, judgments and awards shall be limited to actual out-of-pocket costs incurred, including costs associated with entering this Giveaway and in no event will entrants be permitted to obtain attorneys' fees or other legal costs; and (iii) under no circumstances will entrants be permitted to obtain awards for and entrants hereby waive all rights to claim punitive, incidental and consequential damages and any other damages, other than for actual out-of-pocket expenses, and any and all rights to have damages multiplied or otherwise increased. SOME JURISDICTIONS DO NOT ALLOW THE LIMITATIONS OR EXCLUSION OF LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE MAY NOT APPLY TO YOU.

All issues and questions concerning the construction, validity, interpretation and enforceability of these Official Rules, or the rights and obligations of the entrant and BAC in connection with the Giveaway, shall be governed by, and construed in accordance with, the laws of the State of Maryland, without giving effect to any choice of law or conflict of law rules (whether of the State of Maryland or any other jurisdiction), which would cause the application of the laws of any jurisdiction other than the State of Maryland.

ARBITRATION

Notwithstanding the "Disputes" section above, and except for claims that may be brought in small claims court or requests for provisional relief as described below, by participating in this Giveaway, and to the fullest extent permitted by applicable law, each entrant agrees that any and all disputes the entrant may have with, or claims the entrant may have against, BAC, Sponsor, and their respective affiliated entities relating to, arising out of, or connected in any way with (a) the Giveaway, (b) the awarding or redemption of any Prize, and/or (c) the determination of the scope or applicability of this agreement to arbitrate (a "Claim"), will be resolved exclusively by final and binding arbitration administered in accordance with the Rules of the American Arbitration Association ("AAA Rules"). The arbitration will be heard and determined by a single arbitrator, whose decision will be final and binding upon the parties and may be enforced in any court of competent jurisdiction, including the state or federal courts located in Baltimore, Maryland. The parties agree that the arbitration will be kept confidential and that the existence of the proceeding

and any element of it will not be disclosed beyond the arbitration proceedings, except as may be required by applicable law.

If an entrant demonstrates that the costs of arbitration will be prohibitive as compared to the costs of litigation, Sponsor will pay as much of the administrative costs and arbitrator's fees required for the arbitration as the arbitrator deems necessary to prevent the cost of the arbitration from being prohibitive. This arbitration agreement does not preclude an entrant from seeking action by federal, state, or local government agencies, and either party may bring qualifying claims in small claims court. Each party also retains the right to apply to any court of competent jurisdiction for provisional relief, including pre-arbitral attachments or preliminary injunctions, and any such request shall not be deemed incompatible with these Official Rules or a waiver of the right to arbitrate.

Neither entrant nor Sponsor may act as a class representative or private attorney general, nor participate as a member of a class of claimants, with respect to any Claim. Claims may not be arbitrated on a class or representative basis, and the arbitrator may not consolidate or join the claims of other persons or parties who may be similarly situated. If for any reason a Claim proceeds in court rather than in arbitration, each party waives any right to a jury trial. THIS SECTION LIMITS CERTAIN RIGHTS, INCLUDING THE RIGHT TO MAINTAIN A COURT ACTION, THE RIGHT TO A JURY TRIAL, THE RIGHT TO PARTICIPATE IN ANY FORM OF CLASS OR REPRESENTATIVE CLAIM, THE RIGHT TO ENGAGE IN DISCOVERY EXCEPT AS PROVIDED IN THE AAA RULES, AND THE RIGHT TO CERTAIN REMEDIES AND FORMS OF RELIEF. If any provision of this Section is found to be invalid or unenforceable, that specific provision shall be severed and of no force and effect, and the remainder of this Section will continue in full force and effect. This Section will survive the termination of the entrant's relationship with Sponsor and BAC.

Please direct questions regarding this Giveaway to Baltimore Arena Company, LLC, Attn: Asa Cornish at 201 W. Baltimore St, Baltimore, MD 21201; acornish@oakviewgroup.com.

WINNER'S LIST / OFFICIAL RULES

To obtain the name of the Winner (after the conclusion of the Giveaway) or a copy of these Official Rules, send a self-addressed, stamped envelope with proper postage affixed to Baltimore Arena Company, LLC, Attn: Asa Cornish, 201 W. Baltimore St, Baltimore, MD 21201. Please specify "Winner's List" or "Official Rules" and the name of the Giveaway in your request.